

HARMONY

MONTHLY LANDSCAPE REPORT

SEPTEMBER 2016

Provided By The Davey Tree Expert Company

OVERVIEW

- New Site Manager - Duquon Bennett was inserted as the Site Manager of Harmony for Davey Tree as outlined at the August Board Meeting. Generally there can be a learning curve in a new position and this held true for Duquon. He had a very lack luster first week, but has progressed significantly each day thereafter. At the end of his first week, a performance review was held with Duquon including preparing action steps to assist with increased performance.
- Sections H2 & F Invoicing – it was brought to Davey’s attention the invoice for H2 & F have not been received by Harmony since May. After review, the two sections were separate from the original contract and Davey Management failed to follow policy of putting in all contracts into the contract section of the standard Davey billing system. The invoices were being manual produced via a work order system for single job orders only, thus with the management changes this was missed. This is being corrected and invoices will be generated monthly.
- Service Quality – Overall the quality of service is good and the service needs to be improved to “very good” through quality control, planning and improved communications by Duquon. This will resolve 90% of any complaints received from residents.

LAWN CARE-PEST-DISEASE CONTROL

- Spot spraying – Completed during the month as necessary.
- Fall application - application of fertilization, insecticide, fungicide and a light herbicide is planned of the second week of October. This service will be performed by Signature Sod who the Orlando branch of Davey is using exclusively at this time. The fertilizer will be a granular application.
- Ant Spraying - The fall application will also include the spraying of Advion to minimize ants over a longer period of time. This product last up to 6 months and will be put down on multiple areas especially

in the sports fields. Individual spot spraying was completed during the month as necessary.

SHRUB-GROUND COVER CARE

- Annual Flowers - Next rotation of annual flowers is scheduled for the second week of October. Flowers are not available in quantity at this time.
- Pruning - General trimming and pruning throughout the community.
- Weeding - Weed control cycling through property covering hardscape and open bedding areas throughout community and 192. However, due to above-average wet turf conditions and schedule adjustments due to rain there are sections of the property needing improved weeding. The dog park and Route 192 beds are a focus for corrective action in addition to completing all other service requirements.
- Warranty Work – replacement of perennials in newly planted beds will be completed with the annual flower installation.
- Annual Flower Contract – Working on the separate contract for annual flowers. This contract should be completed September 21st.

TREE CARE

- Pruning - One-Half of the community general 10ft. clearance is scheduled for October and the remaining half of the property is scheduled for November.
- Declining Laurel Oaks – Action of Deep Root Fertilization/Aeration or Tree Replacement on hold at this time.

MULCH

- Separate Mulch Contract for “17” – working on separate contract for mulch, should be completed September 21st.